





## **REALifelines Program**

### What is REALifelines?

- Recovery and
- Employment
- Assistance
- Lifelines





#### **Program History:**

Began after a visit with wounded service members and veterans at Walter Reed Army Medical Center on October 10, 2004, by Elaine L. Chao (U.S. Secretary of Labor)





#### **REALifelines Sites in Texas:**

- Ft. Hood, Killeen
- Ft. Bliss, El Paso
- Ft. Sam Houston, San Antonio





Who do we assist?

Service members include Active Duty, Guard and Reservists. Participants are classified as seriously injured by healthcare professionals





How are service members informed of program information?

ADVET/DVOP attends various briefings and formations, meetings, and special events to discuss:

- Transition Assistance Program
- Training and placement opportunities
- Referrals/Network
- What questions to ask





- Provide briefings to agencies and service providers
- Operation Iraqi Freedom/ Operation Enduring Freedom Case Managers
- Direct contact with the Army Wounded Warrior Program
- Direct contact with Marine and Navy Liaison Office





# What services do we provide? Services Provided: DVOP

- Intensive employment services
- Labor Market Information
- Career counseling and career guidance
- Job employment and short-term placement opportunities
- Job training, job referral, and placement
- Reemployment rights information (USERRA)
- Referral to other federal, state, community or faith-based community organizations to assist in addressing barriers to employment, training, or benefits





# REALifelines services are also available for:

- Spouses of Active Duty service members who have been severely injured or disabled
- Family members (caregivers) who have temporarily left their jobs to be with loved ones during recovery





#### **REALifelines Challenges:**

- Facing the harsh reality of exiting the military
- Complications of short-term memory loss (as a result of Traumatic Brain Injury)
- Warriors not understanding that monetary entitlements (Social Security Income (SSI), Traumatic Service members Group Life Insurance (TSGLI) are temporary solutions.





## Purpose

- Respond to the needs of wounded and injured and their families
- Help wounded and injured reintegrate
- Help them find meaningful careers and jobs by: one-on-one personalized employment services, including targeted job information, career counseling, and case management specific to their individual needs, job referrals and job placement.





Questions

